# state of the Indian startup ecosystem

#### TV Mohandas Pai chairman | Aarin Capital Partners

India has an enviable startup ecosystem — among the three largest in the world. Its size, reach, and impact has had a transformational effect on the country. The third-largest economy in the world (in PPP) is increasingly making its presence felt on the global stage. It has more than 4.5 Mn people employed in the tech sector, over 100,000 tech companies, \$126 Bn in software exports, and over 250,000 highly-skilled engineers graduating every year.

# foreword

**\** 

Over the last four years, the Indian government has come out with sound policies to accelerate the growth of tech startups, which are contributing immensely to our economy. Many state governments, too, have put startup policies in place. We're now seeing a massive growth in startups in many cities across India, outside of Bengaluru, Delhi, and Mumbai. The country is witnessing an upsurge of young tech entrepreneurs, accelerating change, improving productivity, and leading growth.

The growth of startups is being aided by the rising penetration of Internet in the country. India enjoys a huge wireless network — with a high bandwidth — across the country. The costs of data plans are among the lowest in the world, enabling every citizen to be networked. The impact of the Internet, which is bringing our citizens online, coupled with 40,000 startups competing to offer them services and products, within such a short time, is unprecedented in human history!

Thanks to these factors, India has emerged as a role model for the world, demonstrating the power of technology and innovation through its startups. What is needed now is higher public investment in R&D at universities and more Indians participating in the startup ecosystem, especially through investments.

Until now, India lacked a comprehensive report on its startup ecosystem which would act as a valuable guide for various stakeholders — from investors and founders to the government and universities. Inc42 has filled in this gap with its State of the Indian Startup Ecosystem 2018 report, which showcases the ecosystem in its entirety, complete with rich, up-to-date data. Team Inc42 deserves to be lauded for this great effort and anyone who has an interest in the Indian startup ecosystem — personal or professional — should grab a copy of this report.

# volume

Indian Startup Ecosystem: An Overview

History of Indian Startup Ecosystem

Funds, Funders, and Funding: An Overview

The Unicorns & The Soonicorns

42Influentials: Indian Startup Ecosystem Influencers

42Next: India's Most Innovative Startups

The Roadblocks

2020: The Road Ahead

# volume:

Indian Startup Hubs: A Deep Dive Into the Top 14 Hubs
India And The World: Startup Corridors

# volume:

Sectoral Overview: A Deep Dive Into the Top 13 Sectors

Ecosystem Entities: Understanding the 8 entities

Ecosystem Sentiment: The Survey

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49,000

Total number of startups launched in India till date

39,000

Total number of startups operational in India currently

\$38.5 Bn

Total funding raised by Indian startups between January 2014 — September 2018

3,713

Total deals in the Indian startup ecosystem between January 2014—September 2018

250 +

Incubators & accelerators supporting Indian startups

\$130 Bn

Total value created by Indian startups

200+

Coworking spaces in India

2,000+

Investors active in Indian startup ecosystem currently

495

Startups that have been acquired between January 2015—September 2018

**26**Number of unicorns in India

31

Soonicoms that have the potential to attain unicorn status by 2020

# demographic projections



**POPULATION** 

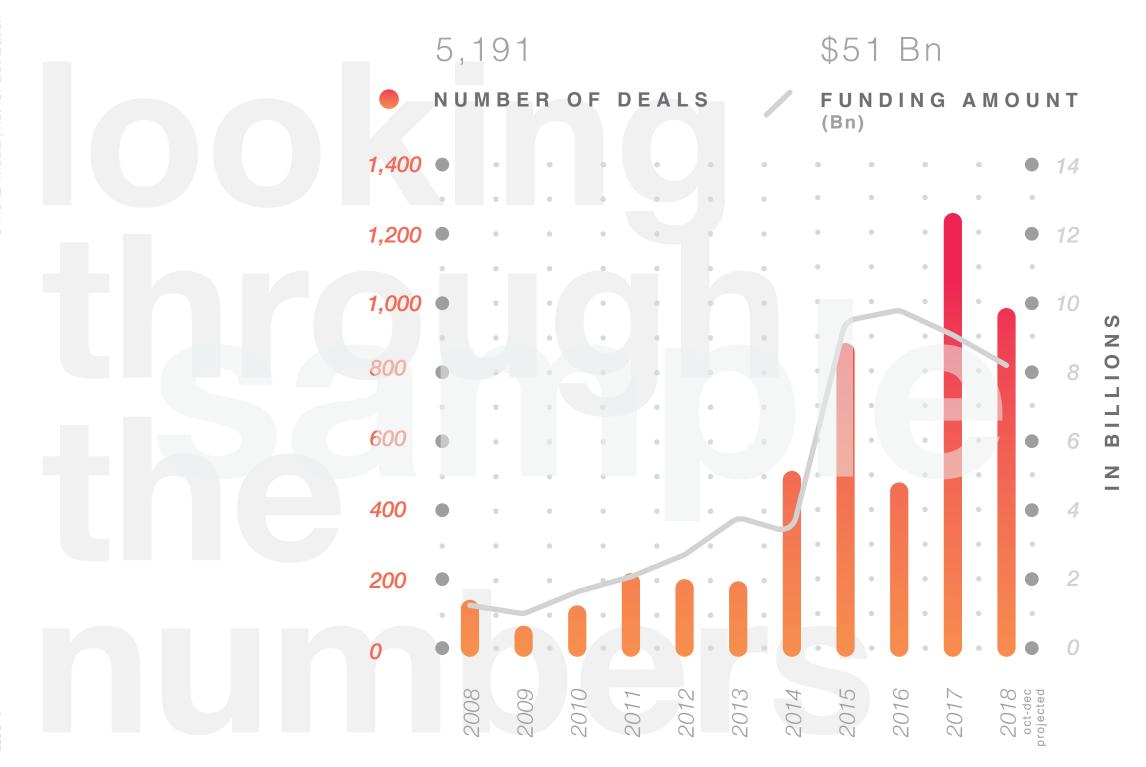
INTERNET USERS

**SMARTPHONE USERS** 

**MOBILE SUBSCRIBERS** 

INDIAN ECOMMERCE MARKET

2017		2022
1,300		1,400
500	S	900
337	MILLION	491
1,168	Z	1,400
\$50,000		\$72,000



# unicorns

\$23.72 Bn

total funding raised

TOP SECTORS

TOP CITIES

3 logistics | enterprisetech

1 3 Delhi-NCR

10 Bengaluru

2 Chennai

6 consumer services5 ecommerce



Bengaluru

Mumbai

Delhi NCR

11,000

9,000

8,500



# Delhi-NCR

the fastest-emerging startup hub in India





AREA
POPULATION
NUMBER OF ACTIVE STARTUPS
NUMBER OF ACTIVE INVESTORS
NUMBER OF INCUBATORS
KEY SECTORS
CITY CLUSTERS

CONS

**PROS** 

54,984 sq km (CNCR)

46.07 Mn

8,500+

300 +

20+

Ecommerce, consumer services, fintech

Gurugram, Noida, Ghaziabad, Faridabad, Delhi

A cluster of 5-6 cities with great market potential; being the capital, Delhi benefits in terms of implementation of policies and infrastructure development

Heavy traffic; pollution; high cost of living; despite the NCRPB Act, there is a disconnect in terms of policies as the cluster cities are regulated as per their respective states

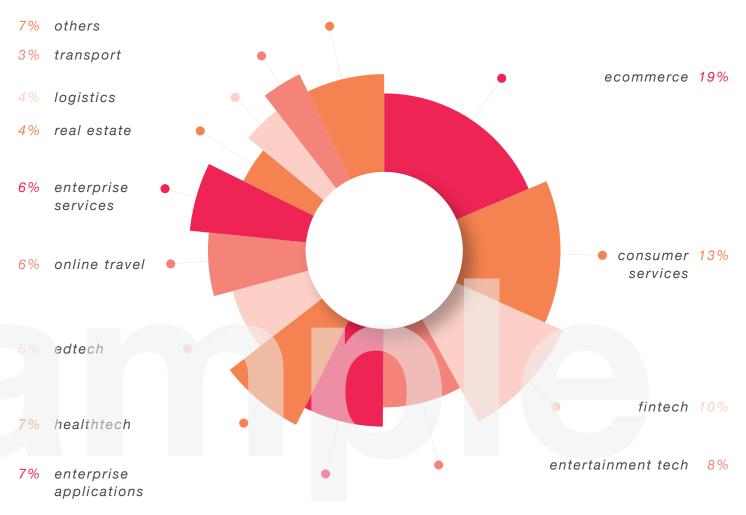


Constituted on March 28, 1985, the National Capital Region Planning Board (NCRPB) was formed under the provisions of the National Capital Region Planning Board Act, 1985. Amid Delhi's spiralling population and deathly pollution, precipitated by an increasing number of companies opening their offices in the national capital, the idea was to develop Delhi-like infrastructure and ecosystem in the nearby areas — a region of global excellence in business.

The Delhi Metropolitan Area (DMA), which earlier (2001 regional plan) included Ghaziabad, Noida, Faridabad, Gurugram, Bahadurgarh, and Kundli, has now been renamed as the 'Central National Capital Region' (CNCR) under the 2021 plan. The CNCR, commonly referred to as Delhi-NCR, covers about 2,000 sq km in addition to the 1,483 sq km of the National Capital Territory (NCT) of Delhi.

According to the 2018 edition of the Global Metro Monitor report, NCT Delhi has been ranked in the sixth place among the best-performing metropolitan economies in the world. The rest of the Indian cities in the report have been ranked much lower — Hyderabad (14), Mumbai (23), Bengaluru (46), etc.

The CNCR is home to some of India's best institutions — Delhi University, Jawaharlal Nehru University, IIT Delhi, AIIMS, MDI, IMT Ghaziabad and more. No wonder, despite the extreme climate, rising pollution, and increasing crime rate, the region remains one of the favourites of startups.



The CNCR also happens to be the power centre of the country. It is home to departments like the Department of Industrial Policy and Promotion (DIPP) and the Department of Science and Technology (DST), which are closely involved with the startup ecosystem. It is also the base of national investment promotion and facilitation agency Invest India and government think tank NITI Aayog, which actively participate in and organise a number of startup-related events. This is another reason for many startups dealing with e-governance and related services to chose the region as their base.

With a nominal GSDP, estimated at INR 6.86 Lakh Cr for 2017-18 and recording an annual growth of 8.1%, the economy of Delhi is the 13th largest among states and Union territories in India.

#### **NCR:** Gurugram

#### the unicorn hub

Situated in the remains of the Aravali Hills, Gurugram happens to have one of the best smart city infrastructures in India, something that has propelled it into becoming a unicorn hub.

Initially a base for BPOs in the post-IT/ITeS revolution in India, startup fever caught on in the city in early 2000 when Gurugram became a preferred base for new and upcoming online travel aggregators (OTAs). That year, MakeMyTrip, which was founded as an OTA, set up its office in Gurugram, followed by OTAs such as Cleartrip (2006) and Ibibo group (2007).

The year 2008 saw the founding of foodtech startup Zomato, which went on to change how people pick restaurants and order home delivery. The city later witnessed the startup stories of India's newly emerged unicorns — Policybazaar (2009), ShopClues (2011) Delhivery (2011), and Rivigo (2013).

Soon, Gurugram's Golf Course Road and Sector 44 became a favourite centre for startups. While Sector 44 is home to startups such as ShopClues, Cashkaro, and Rivigo, Golf Course Road was picked by WeWork, Ixigo, ReNew Power Ventures, and MakeMyTrip.

Many large companies such as Maruti Suzuki, Google, Samsung India, Micromax, and Chevrolet India, are also based out of Gurugram, providing much needed corporate support to startups.

The once-agricultural land (before the 1970s) of Gurugram, with its famous DLF Cyber City, great digital infrastructure, and metro network, is now a Millenium City in many aspects.

#### Noida

#### the media city

Another CNCR region worth mention is Gautam Buddha Nagar, popularly known as Noida, a city in the state of Uttar Pradesh, adjoining south Delhi. Noida, another hitech city in the CNCR, houses the headquarters and branch offices of a large number of companies including the likes of IBM, HCL, Wipro, Dell, Ericsson, and the NTPC.

One of the best realty destinations in India, Noida is also a media and entertainment hub with dozens of media companies, including news channels WION, Zee News, NDTV, TV Today group, Network 18, and newspaper companies such as Amar Ujala, Dainik Bhaskar, and The Times of India operate from Noida.

Noida is equally famous for being a higher education hub. This small city has more engineering and management institutes than a dozen states combined.

The city, thus, provides a good ecosystem for startups and is home to decacorn and unicorn Paytm and Paytm mall.

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# government initiatives and policies

The NCT Delhi government has not yet released any fully startup-centric policy. However, in 2016, it approved the State Incubation Policy.

It is worth noting that the NCT Delhi policies are limited to NCT Delhi only and do not apply to the entire CNCR region.

#### The Delhi Startup Policy

According to the draft Delhi Budget, during 2017-18, five new institutions were selected for establishment of incubation centres. A total of 11 incubation centres have been set up at technical and higher education institutions/colleges.

### The budgetary allocation for the Incubation Policy in 2017-2018 was earmarked at INR 40 Cr with an aim to:

- Promote technology/expertise resourcing and incubating
- technology and business ideas
- Provide workspaces for startups
- Develop a mentor network of entrepreneurs, technology, and
- management experts
- Facilitate startup funding from venture capitalists, angels,
- banks, and NBFCs



The Rajiv Gandhi Swalamban Rozgar Yojana provides:

- Financial assistance in the form of loans of up to INR 3 Lakh
- 15% subsidy of the project cost subject with the ceiling of INR 7,500 per
  entrepreneur
  - INR 36.06 Lakh has been disbursed to 14 beneficiaries during 2017-18
    - Plans to provide financial assistance to 50 units during 2018-19
- Women Entrepreneurs' Cell set up to help women entrepreneurs in
  getting their cases cleared on priority

Some facts about the Foundation for Innovation and Technology Transfer, IIT-Delhi

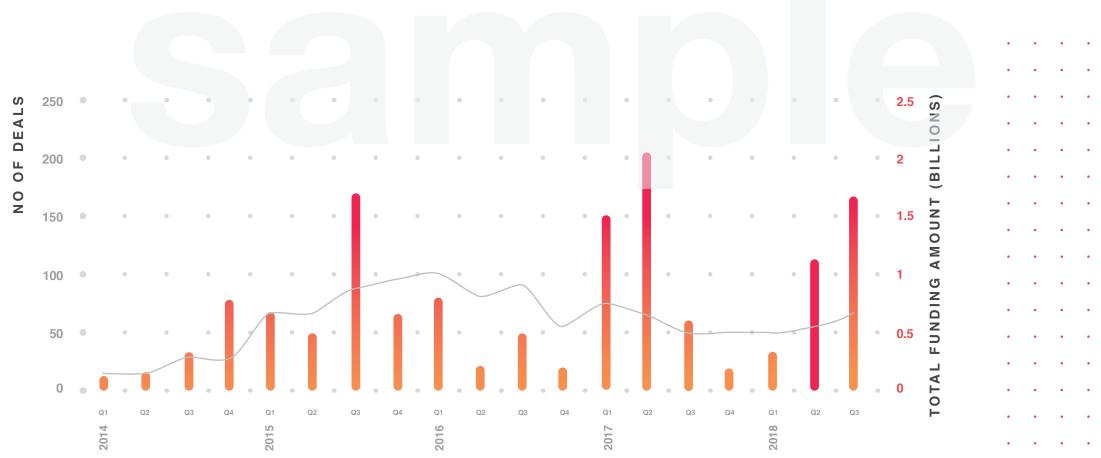
- Set up in 1992 to foster and pave way for commercialisation of startups
- A TBI unit has been launched to promote new technology startups
- Runs an incubation programme and provides funding support to
   shortlisted startups
- · · Women Entrepreneurship and Empowerment has been set up to
- encourage women entrepreneurs it has already trained 500 women
- • in urban and 8,500 in rural India
- It has collaborated with TiE for TiE Young Entrepreneurs, a global
- programme for school students on entrepreneurship and various aspects
- of setting up and running a successful business venture

#### looking through the funding lens

Delhi and the National Capital Region, including Gurugram, Noida, and Ghaziabad, has observed a total of \$14 Bn funding through 1119 deals in the period 2014 to September 2018. Funding has consistently fallen from Q1 2016 to Q4 2017 with an exception of Q2 2017 due to \$1.4 Bn funding of Paytm. However, the trend has taken a positive turn in 2018 and have shown consistent growth throughout the year.

**FUNDING AMOUNT** 

NUMBER OF DEALS



#### paytm zomato













infoedge











Vijay Shekhar Sharma Paytm



Rajesh Sawhney GSF & Innerchef





Info Edge







Lightspeed

**SAIF?**artners

Bertelsmann India Investments

**B**GSF

**INVESTOPAD** 

GLOBAL

INVOVS THE COWORKING SPACE



Deep Kalra Founder & CEO MakeMyTrip



Sairee Chahal Founder & CEO Sheroes



Rajat Tandon President **IVCA** 



Karan Mohla Executive Director Chiratae Ventures



Rajan Anandan & India Google



**Nakul Saxena** *iSPIRT* 



Digbijoy Shukla Am azon Internet Services



# the world

## Israel

India-i	Israel	Innov	<i>ration</i>	Bridge

India-Israel Global Innovation Challenge 2017 introduced

to fast track Israeli investments in India.

• 36 startups fecilitated, 18 on each side, under the

innovation challenge.

India-Israel Industrial R&D and
 Technological Innovation Fund
 (I4F)

• Plans to invest \$40 Mn for the next five years (up to

2022) and encourage academic and R&D institutions to

participate as sub-contractors and partners with Indian

companies.

Six Israeli tech startups selected to develop, adapt, and

• commercialise their innovation in the Indian sub-

continent.

### UK

#### UK Rocketship Programme

One of the prizes of the Tech Rocketship awards (held
during London Tech Week) is a paid-for tailored
programme for startups. Entrepreneurs can win a paid
trip to the UK, with a designated programme to meet
partners, VCs, and gain the exposure needed to take their
startup to the next level.

More than 300 applications were received for the fourth edition of the Tech Rocketship Awards, which was announced in October 2017. Of these, 15 of the best tech startups across sectors like cybersecurity and Al were selected for the live pitching round.

#### The Mayor of London's IE 20

Select startups will receive help in expanding their business in London along with an opportunity to benefit from discounted rates and expert advice on marketing, access to finance, and local market analysis.

Twenty of India's fastest-growing startups have been selected

#### Manchester-India Partnership (MIP)

• "The MIP promotes 'Make in India, Innovate with

Manchester',

a public-private initiative encompassing the full scope of

country-to-city ties, including trade, investment, science

and innovation, connectivity and culture.

Aims at connecting Indian companies with northern

England"

As part of the MIP, MIDAS has launched a programme

that selects five startups and enterprises from Deloitte's

Fast 50 programme every year

Twenty of India's fastest-growing startups have been

selected.

# Estonia

#### E-Residency Programme

The e-Residency programe — a 'Make in India and Sell in Europe' idea — offers Indian startups access to a government-issued digital ID, thus enabling them to open a global EU company online. Indian startups can access Estonia's advanced and secured digital infrastructure along with all the tools required to grow globally.

The programme aims to enroll over 200 startups in 2018

### consumer services

Consumer services have developed around B2C hyperlocal services such as digital discovery and online ordering of products for daily use/need. The sector not only includes online services in the areas of food and groceries and local discovery but also dating and event management. The Indian consumer services industry addresses most of our daily needs digitally.

**STARTUPS** 

**FUNDED STARTUPS** 

4,544

367

**ACQUISITIONS** 

14

STARTUPS CLOSED

3,137

#### THE TORCHBEARERS

Swiggy

Zomato

Grofers

BigBasket

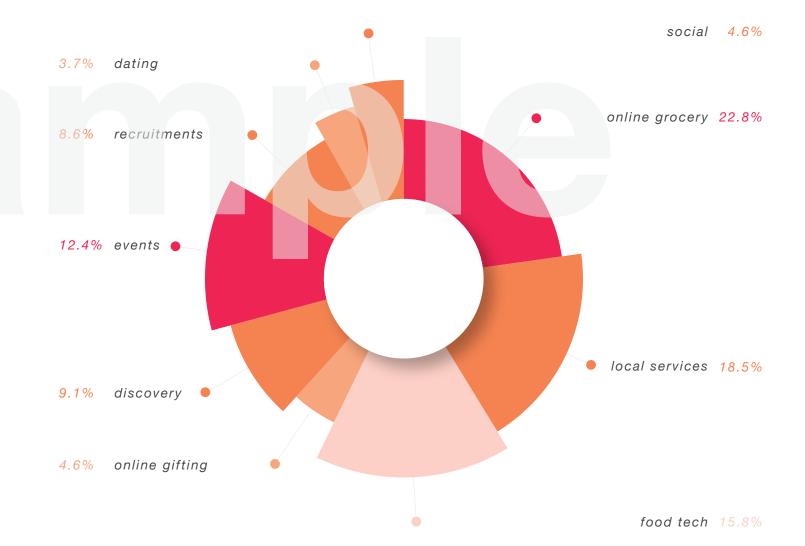
UrbanClap

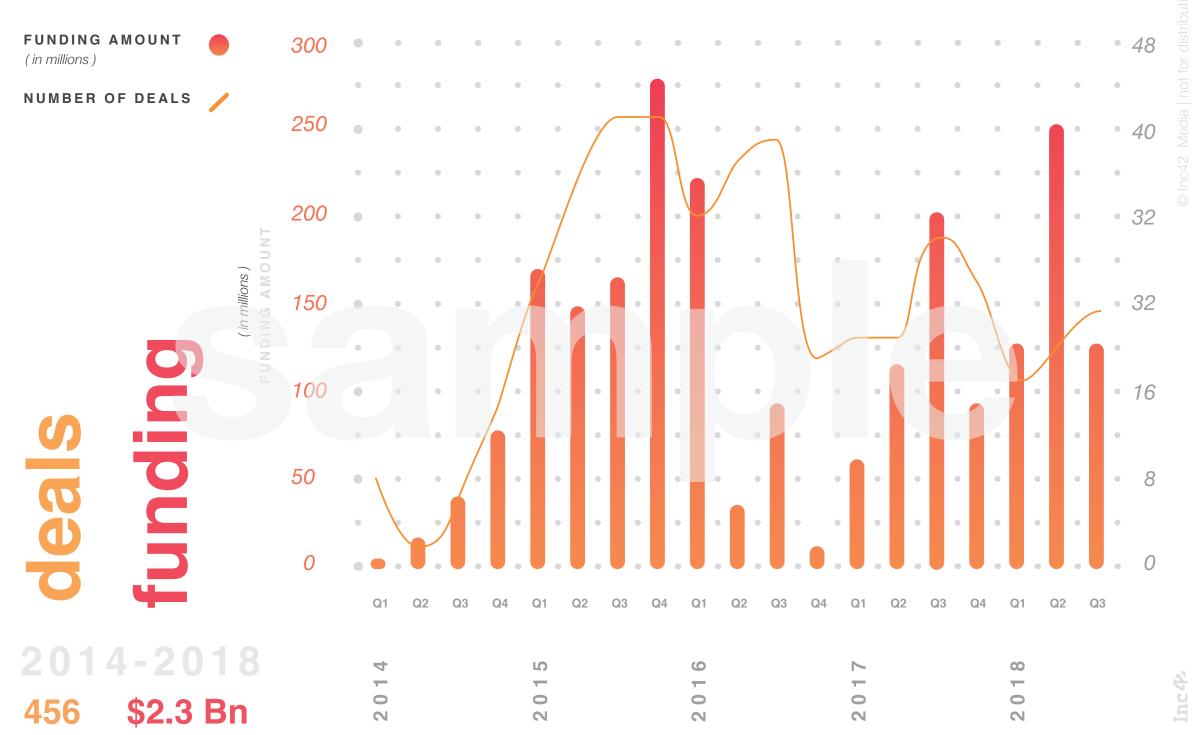
#### **TOP HUBS**

Bengaluru

Delhi-NCR

Mumbai





# Overview

One of the most significant trends in Indian retail is the hyperlocal model (which provides the basis for most consumer services startups), which first garnered mainstream attention around 2010 and experienced massive popularity during 2015-2016. With increasing Internet penetration, the growing demand for instant services, and the negligible inventory costs involved, the hyperlocal model became almost the fashion for startups. Innovations in groceries, restaurants, transport services, and anything else that can be delivered on-demand continue to spring up in rapid succession.

The origin of consumer services lies in the age-old practice of patronising local kirana stores, with whom households already had a relationship based on trust. Companies adopting the hyperlocal model started building on established trade links, thereby reducing logistics costs, eliminating the need for inventories, and bringing down delivery time as well.

Among the first to recognise and capture the potential of the consumer services market were players like JustDial, Zomato, BookMyShow, Naukri, and more. Gradually, more entrepreneurs hopped on the consumer services bandwagon and started offering solutions to Internet users. Be it UrbanClap, a doorstep service provider backed by Accel and Saif Partners, or Grofers and BigBasket, which offer grocery delivery, or dating and social media apps — every sub-segment in consumer services is growing at a massive rate in India.

The year 2015 was a golden year for consumer services — the sector registered a 41% jump in overall revenue over the previous year and more than 50% of the consumer startups received funding. Investors were confident and startups like Grofers, BigBasket, and TinyOwl were cruising successfully along on their multimillion-dollar funding. All seemed well.

By 2016, however, it was clear that consumer services was more complicated than envisaged. Startups operating in sub-segments like grocery delivery, coceirge, and local services witnessed a massive slowdown, leading many to shut shop. In 2016, the number of new startups witnessed a 93% drop from the previous year. Moreover, of the 64 startups that received funding that year, 27% bagged 51% of the total deal value, all of which were late-stage startups. Clearly, investor optimism had taken a downturn.

A key factor for the failure of hyperlocal startups was excessive competition. Flushed by the success of an initial handful of startups and backed by investor enthusiasm, entrepreneurs flooded the market with "me-too" offerings. In addition, these business models failed to reach non-metro cities as effectively as expected. Since 2014, of the 380 deals made in these two sub-segments, only 57 were made in cities other than Delhi, Bengaluru, and Mumbai.

Today, consumer services startups are popular as the Internet becomes ubiquitous throughout rural/semi-urban India. Several startups have chosen to tackle the market in collaboration, such as Ola and Foodpanda, while foreign players are also entering India – most prominently, global taxi behemoth Uber and its food delivery service Uber Eats. There remains tremendous potential in providing services to Tier II and Tier III cities. Competition, however, will only intensify as mega-players like Flipkart enter the hyperlocal scene. As new startups plan to adopt the hyperlocal model, therefore, it is essential that they first develop robust business models so that they can meet demands, face the competition and stay afloat without relying solely on external funding.



# incubators accelerators

LAUNCHED IN 2017

35

LAUNCHED IN 2018

6

**RUN BY CORPORATES** 

40

**KEY HUBS** 

Delhi-NCR, Bengaluru,
Mumbai, Hyderabad, Pune,
Ahmedabad, Chennai, Kolkata

POPULAR VERTICALS

fintech
hardware & IoT
healthtech

250+
ACCELERATORS
70+
INCUBATORS
170+

In India, the terms incubator and accelerator are often used interchangeably, since the role played by both is to support the growth of startups. However, they're a bit different. To put it simply, incubators help germinate ideas that have the potential to become sustainable businesses in the future while accelerators provide momentum to the growth of an existing startup.

From India's first incubator, the Society for Innovation and Entrepreneurship (SINE), launched in 2004 as a pilot, to the first accelerator, Morpheus, launched in 2008, the number of incubators and accelerators has been on an upward swing.

Today, startups comprise a large part of the Indian economy and can't be ignored. Therefore, for India to become a secure global startup hub, it is imperative that accelerators and incubators grow in line with the number of startups.

Thanks to the initiatives of the government, corporates, international organisations, academia, and others, India, at the moment, is home to more than 250 incubators and accelerators. Out of this, 26% incubators and accelerators have a major focus on technology, with the other sunrise segments being fintech, hardware/IoT, and healthtech. It has also been noticed that corporate and independent agencies tend to lean towards an accelerator model while the academia and the government seem to prefer an incubator approach.

A noteworthy trend is that sector-specific and partnership-driven incubators and accelerators are gaining more traction in the Indian startup ecosystem, and Tier II and Tier III cities and towns are increasingly becoming important destinations for them to set up base.

For Incubators, India also has the Atal Innovation Mission (AIM), which was launched with the intent of fostering innovation to boost the Startup India Action Plan. Under the initiative, an amount of \$14.8K (INR 10 Lakh) is to be provided to each Atal Tinkering Lab (ATL) over a maximum period of five years. Over 2,441 schools have already been selected for ATL Grants.

	22	uo On	ors		es	9	Sd
1 2	Amrita TBI, Amrita VishwaVidhyapeetham			Big data and analytics, cloud, consumer web, blockchain, Al, aardware, semi-conductors,	=	Funding, coworking locations, VC network, discounted services, internship pool, GST exemption, mentorship	Miqasa, Nextsky, Acceleron Labs, Hug Innovations, Studyowl Technologies
	DLabs, Indian School of Business (ISB)	2014	Hyderabad	Sector agnostic		Coworking, mentorship, investor connects, access to workshops	NA NA
	IIT Hyderabad, Technology Business Incubator	2008	Hyderabad	Medtech, tech4social, visual informatics, data engineering, machine learning, language technologies, gaming, robotics		Mentoring, infrastructure, management services, seed support, angel support	Lemon Flip Solutions, PuREnergy, WiSig  Networks, OSure Care
	<u> </u>		Note	0.1		Business planning, company formation, legal & PR assistance, managerial support,	Circuitsutra Technologies, RITSAN Media
4	Amity Innovation Incubator  Centre for Innovation Incubation	2008	Noida	Sector agnostic		technology support, funding support Technology support, business support,	ventures, Biziga Solutions, Heuristics Ridlr, Banyan Nation, Zuvvu, Mobident,
5	and Entrepreneurship (CIIE)	2007	Ahmedabad, Pune	Sector agnostic		funding support, mentorship	MedCall, InSolare, Agricx
6	Dream Incubator	2000	Mumbai	Technology, media, telecommunications, industrial goods, healthcare		Funding support, growth strategy implementation support, management base development support	Instamojo, Myra, HealthifyMe, 99 Games, Active.ai
	Bhamashah Techno Hub	2018	Jaipur	Sector agnostic		Infrastructure, technology, angel funding, access to venture capitalists, mentorship, exposure to national and international organisations & experts, coworking	
8	ZDream Labs	2017	Gurugram	Content & media, education, logistics & warehousing		Mentorship, training, access to capital, direct investment	
9	Indian Angel Network (IAN) Incubator	2010	New Delhi	IT/ITES, telecom, mobile VAS, gaming & animation, internet/Web, media & entertainment, education technology, Healthcare technology, manufacturing products, alternative energy, cleantech, cloud computing, retail technology		Business planning, seed funding, team building, providing strategic & operational guidance, marketing and promotion, advisories on IP & investment	
10	Kerala Startup Mission	2006	Thiruvananthapuram	Sector agnostic		Access to the sector experts & business mentors, Tailor made workshops, Industry & investor networks of KSUM circles, access to state & central govt. schemes, grants	Codesap Technologies, Axen Software, Eatabhi, Kappian
	Society for Innovation and Entrepreneurship (SINE) IIT			55555 43,15515		Infrastructure support, virtual incubation, access to business networks, organises	IdeaForge, Mysuz, Voyager Infotech, Eisodus
11	Bombay	2004	Mumbai	Sector agnostic		events and workshops, pre-incubation	Networks, Collcraft Technology
12	IIM-Udaipur Incubation Center	2016	Udaipur	Distribution, logistics, financial inclusion, hyperlocal food delivery, agritech, cleantech, renewable energy		Mentoring, networking, investor connect	
	Sardar Patel Technology Business Incubation Center(SP-					office spaces, advanced tech hub, seed funding, Access to talent, training,	BitGenie, eBZaar, Mobigic, PODS Ventures,
13	TBI)	2015	Mumbai	Technology		mentorship	TroPlay
14	Indigram Labs	2016	New Delhi	Agribusiness, technology, education, healthcare		Commectivity, networking, funding support, access to resources, functional competencies	New Leaf Dynamic Technologies , Intello Labs Pvt Ltd., Sainhun Ventures, INCEVE Electronics
13	Plugin	2016 <b>A</b>	Литbai, Bengaluru	Hardware, systems		Financial support, infrastructure & technical support, Mentoring, Product development and manufacturing	Linkeddots Engineering Solutions, Bharati Robotic Systems (India), Epocare Pvt. Ltd., Ayata Intelligence, Redcherry Analytics
				One and the state of the state		0 16 " 11 11	<del>-</del> 1 0 1111 111 511

Connected transport, LIDAR, RADAR, cybersecurity, Al, IoT, autonomous vehicles

Trackyo, Streak Helmet, Wiper, Raksha Safedrive, NEARPARK

Seed funding, workshops conducted by global experts, mentorship, networking

AutoNebula

2016 **Pune** 

# venture capital & private equity funds

TOTAL NUMBER OF VC AND PE FUNDS IN INDIA

195

LAUNCHED IN 2017

25

LAUNCHED IN 2018

3

INTERNATIONAL FUNDS OPERATIONAL IN INDIA

235

NUMBER OF EARLY-STAGE FUNDS

136

NUMBER OF GROWTH-STAGE FUNDS

25

NUMBER OF LATE-STAGE FUNDS

2

STAGE-AGONISTIC FUNDS

76

